



CUADRO DE MANDO

ATENCIÓN CONTRIBUYENTE RESUMEN EJECUTIVO: 2015

Período	Atención Presencial								Atención Telefónica				Atención Telemática		Total				
	O.A.G.E.R. - Ayuntamiento				Julian Sanchez "El Charro"				Banco CEISS		Total		Organización y Métodos				Banco CEISS		
	Contrib.	%	T.M.E.	T.M.A.	Contrib.	%	T.M.E.	T.M.A.	Contrib.	%	Contrib.	%	Contrib.	%		T.M.E.	T.M.A.	Contrib.	%
Enero	1.456	21,85	00:05:58	00:09:24	519	7,79	00:06:03	00:08:19	4.688	70,36	6.663	65,46	2.953	29,01	00:00:10	00:02:46	562	5,52	10.178
Febrero	1.375	26,26	00:06:50	00:10:53	518	9,89	00:05:26	00:12:04	3.343	63,85	5.236	56,74	2.764	29,95	00:00:09	00:02:43	1.228	13,31	9.228
Marzo	2.238	25,31	00:07:40	00:10:39	934	10,56	00:06:18	00:10:11	5.669	64,12	8.841	58,57	4.109	27,22	00:00:12	00:02:49	2.144	14,20	15.094
Abril	1.910	27,63	00:06:07	00:10:51	907	13,12	00:07:00	00:07:40	4.096	59,25	6.913	57,45	3.577	29,72	00:00:14	00:02:37	1.544	12,83	12.034
Mayo	1.949	26,75	00:09:47	00:10:24	863	11,84	00:06:29	00:08:10	4.475	61,41	7.287	60,43	3.610	29,94	00:00:11	00:02:32	1.162	9,64	12.059
Junio	1.846	20,73	00:06:01	00:09:05	872	9,79	00:04:31	00:09:01	6.188	69,48	8.906	62,81	4.014	28,31	00:00:12	00:02:29	1.260	8,89	14.180
Julio	1.455	33,05	00:06:03	00:10:39	722	16,40	00:06:26	00:06:39	2.225	50,55	4.402	49,43	3.117	35,00	00:00:10	00:02:23	1.386	15,56	8.905
Agosto	1.319	41,31	00:06:16	00:08:19	655	20,51	00:08:08	00:11:31	1.219	38,18	3.193	44,80	2.757	38,68	00:00:10	00:02:21	1.178	16,53	7.128
Septiembre	1.769	25,96	00:07:18	00:08:30	933	13,69	00:10:30	00:08:56	4.112	60,35	6.814	58,71	3.329	28,68	00:00:13	00:02:35	1.464	12,61	11.607
Octubre	2.025	38,26	00:09:37	00:09:12	920	17,38	00:10:47	00:06:10	2.348	44,36	5.293	51,38	3.628	35,22	00:00:11	00:02:33	1.380	13,40	10.301
Noviembre	1.579	25,88	00:06:09	00:09:55	675	11,06	00:07:05	00:04:57	3.847	63,06	6.101	56,21	3.254	29,98	00:00:11	00:02:37	1.498	13,80	10.853
Diciembre	1.207	33,53	00:04:59	00:08:47	522	14,50	00:08:40	00:04:20	1.871	51,97	3.600	54,05	2.059	30,91	00:00:11	00:02:42	1.002	15,04	6.661
<b>Totales</b>	<b>20.128</b>	<b>27,48</b>	<b>00:04:46</b>	<b>00:06:41</b>	<b>9.040</b>	<b>12,34</b>	<b>00:05:39</b>	<b>00:06:16</b>	<b>44.081</b>	<b>60,18</b>	<b>73.249</b>	<b>57,12</b>	<b>39.171</b>	<b>30,55</b>	<b>00:00:11</b>	<b>00:02:36</b>	<b>15.808</b>	<b>12,33</b>	<b>128.228</b>